

DMH

Placemat Initiatives



Missouri Department of
MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.



Missouri Department of Mental Health

Fiscal Year 26 Placemat



Capacity and Infrastructure

- Complete Planning and Design Phase for new behavioral health hospital in Kansas City; Begin Pre-construction Phase.
- Implement strategies to improve the effectiveness of the pre-trial competency-related referral processes.
- Increase number of individuals successfully restored to competency.
- Establish billable service for individuals served in DBH-DD partnership reconceptualization beds

Children's Services and Supports

- Expand local Systems of Care across the remaining 70 counties
- Develop formal transition plan with Department of Social Services for children aging out of Children's Division.
- Develop internal processes to triage and case manage high needs individuals.

Quality Outcomes

- Complete phase 2 of Electronic Long-Term Services and Supports (eLTSS) project
- Develop and implement department wide strategy to improve safety and foster safe environments for staff and clients.
- Redesign Department Dashboard and process to review information.
- Electronic Health Record (EHR) Go Live.
- Prepare DMH systems for the Missouri Vital Enterprise Resource System (MOVERS) implementation.

Well-being and Self-Sufficiency

- Develop a preventative and treatment strategy for behavioral addictions including gaming and gambling.
- Revise and optimize the substance use disorder treatment model to align with practices consistent with the most recent national guidelines.
- Mature Value Based Payment for Employment Service to incentivize outcomes.

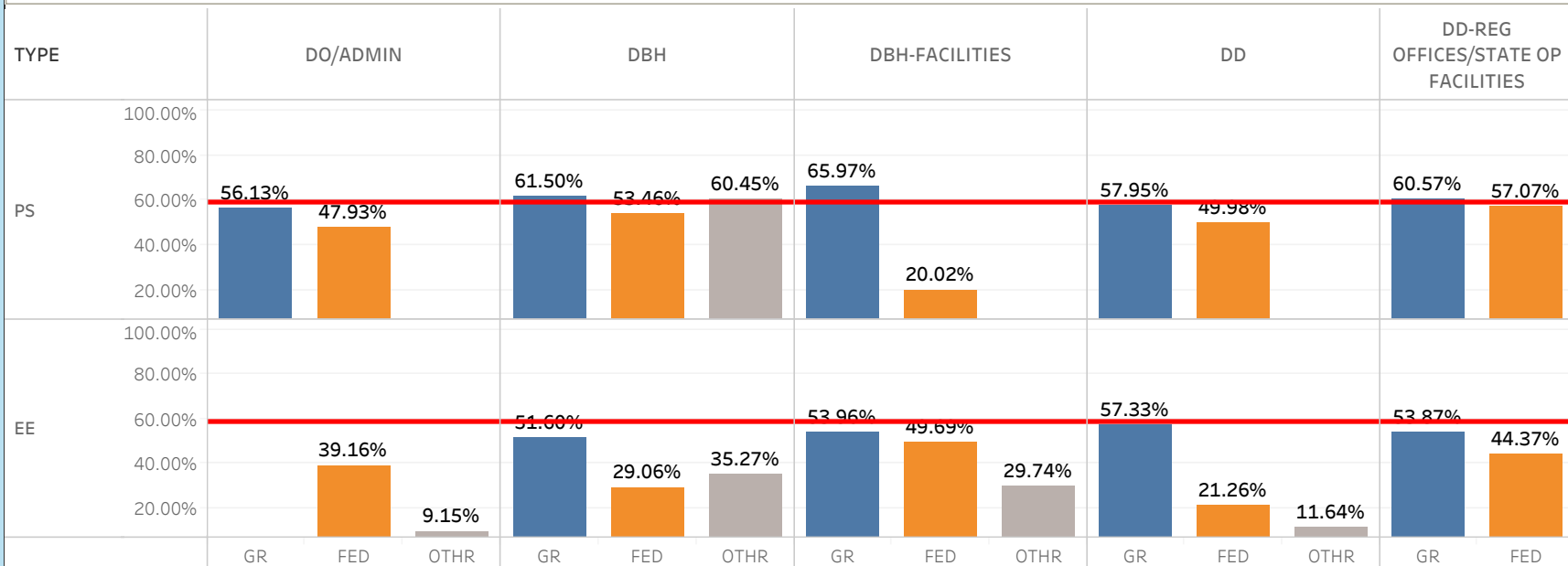
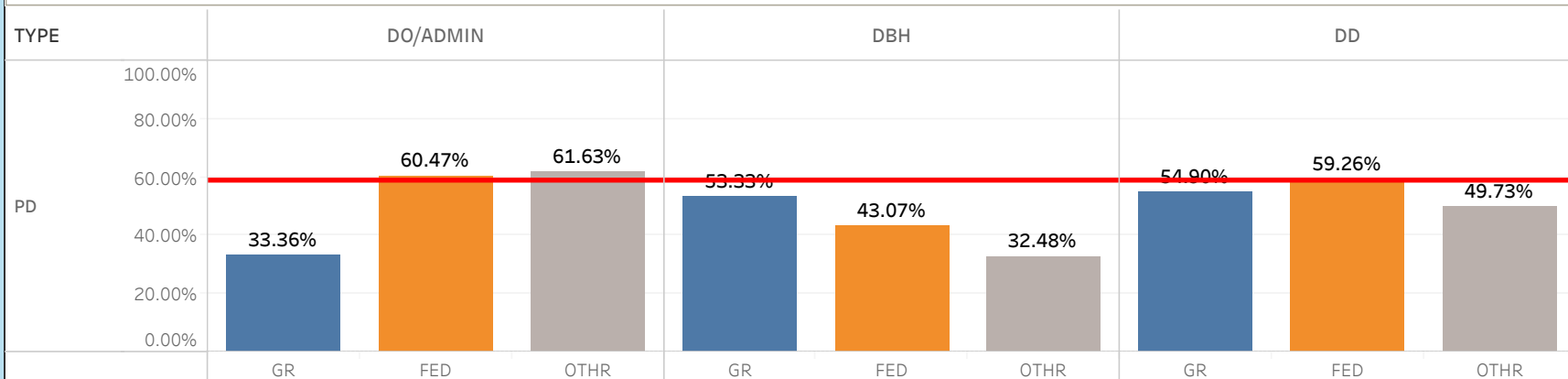
Workforce

- Optimize and standardize payroll practices.
- Design, develop, and launch new supervisor training program.
- Expand direct support professional (DSP) apprenticeship program to all DD state operated facilities.
- Finalize development and launch of mental health and intellectual and developmental disabilities care track for high schoolers.

Budget Expended

ARPA Projects &
Expenditures**Expenditures by Division as of February 1, 2026** *For Budget Year FY26

Budget Percent to Date: 59%

Personal Services and Expense & Equipment**Program Expenditures**

Budget Expended

ARPA Projects & Expenditures

ARPA Project Tracking

Percent of ARPA Projects Complete

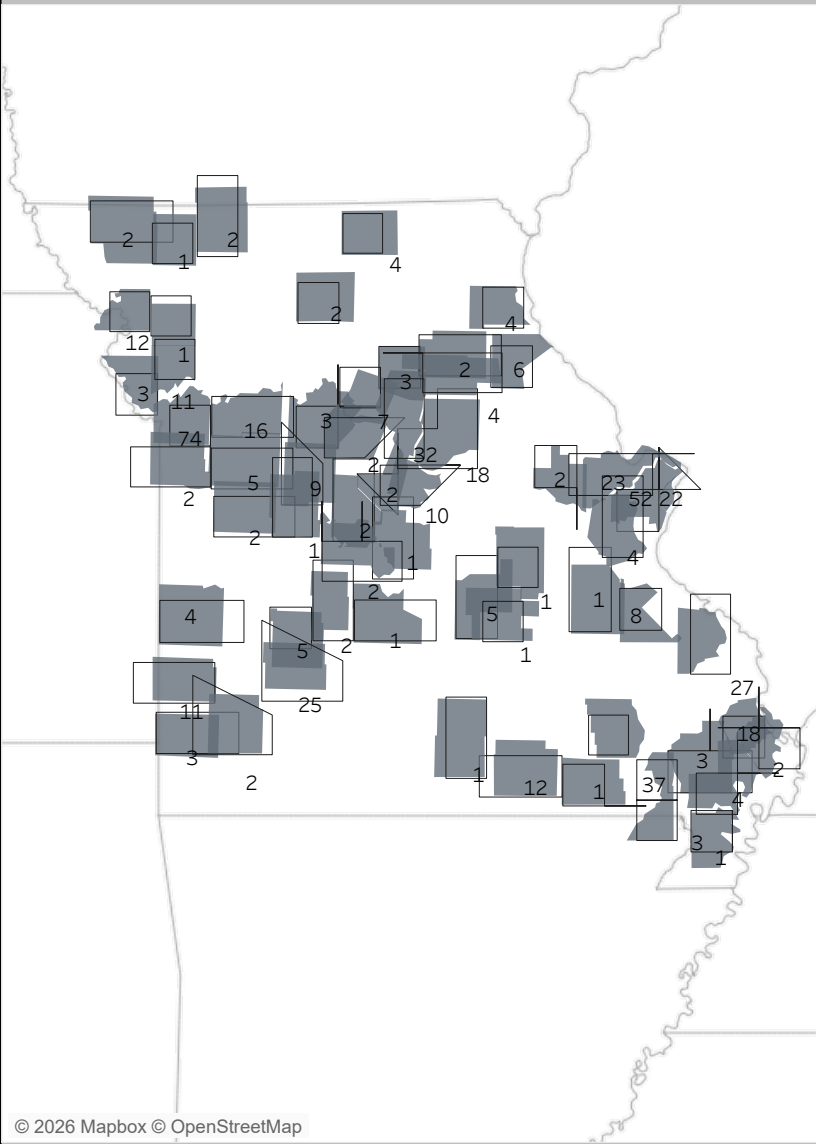
Name of Project	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	100%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	94%
DBH Group Home and Cottage ADA Compliance Transformation	74%
Electronic Health Records System	74%
FQHC/CCBHO/CMHC Capital Improvements	96%
Inpatient Children's Acute Psychiatric Hospital	100%
Recovery Lighthouse, Inc Repair and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

Percent of ARPA Project Expenditures Paid

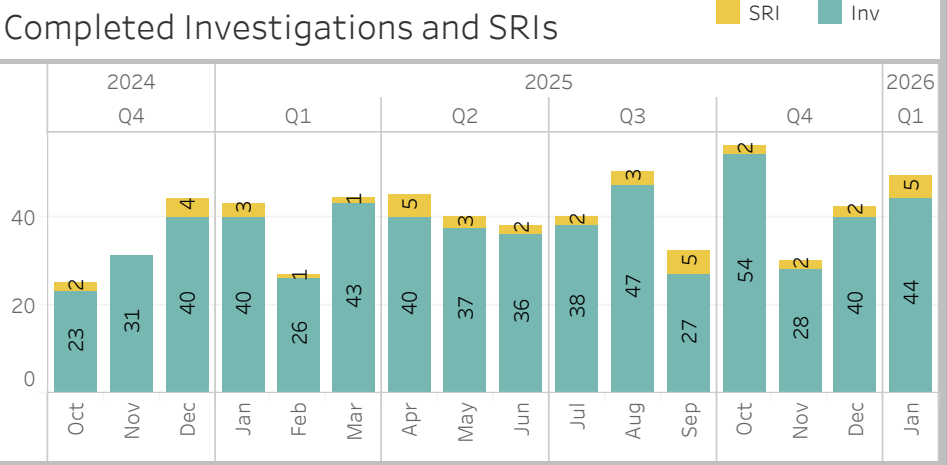
All ARPA Funds are obligated

ARPA Project Name	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	99%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	70%
DBH Group Home and Cottage ADA Compliance Transformation	48%
Electronic Health Records System	56%
FQHC/CCBHO/CMHC Capital Improvements	85%
Inpatient Children's Acute Psychiatric Hospital	100%
Recovery Lighthouse, Inc Repair and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

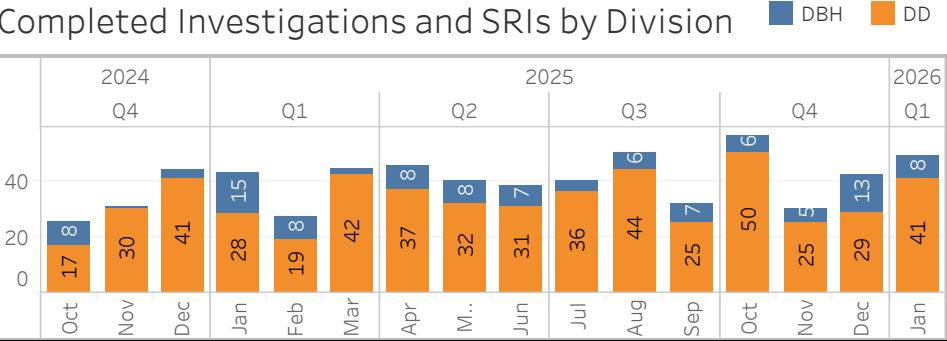
Assignment Map - Last 12 Months



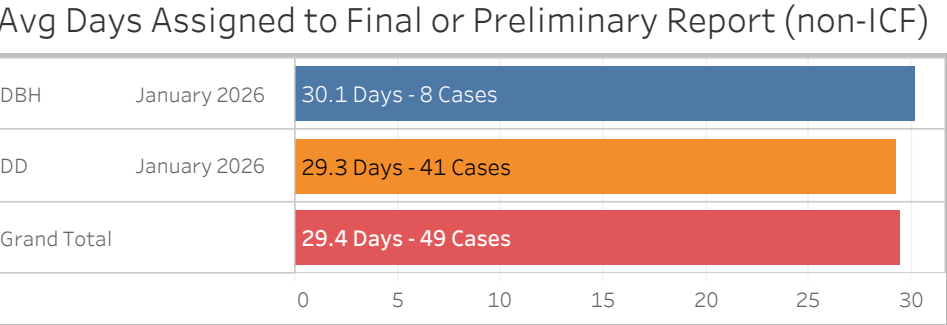
Completed Investigations and SRIs



Completed Investigations and SRIs by Division



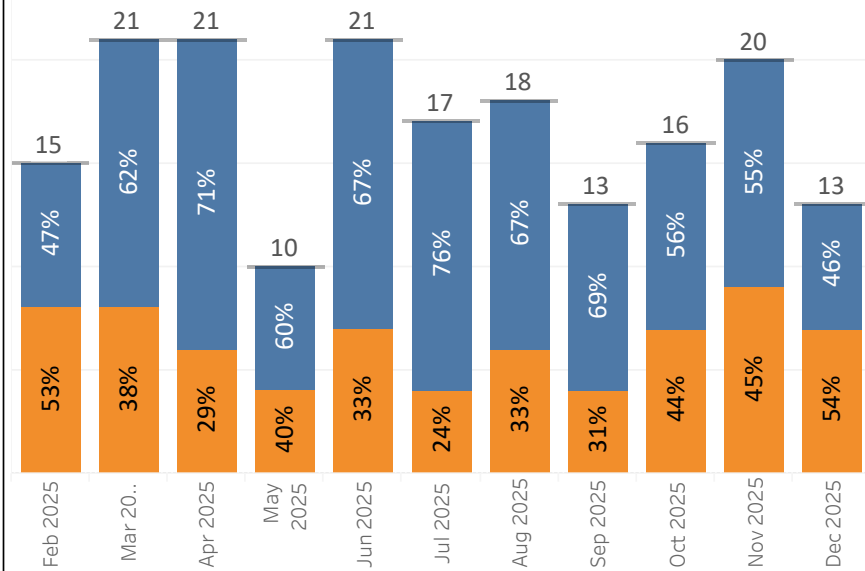
Avg Days Assigned to Final or Preliminary Report (non-ICF)



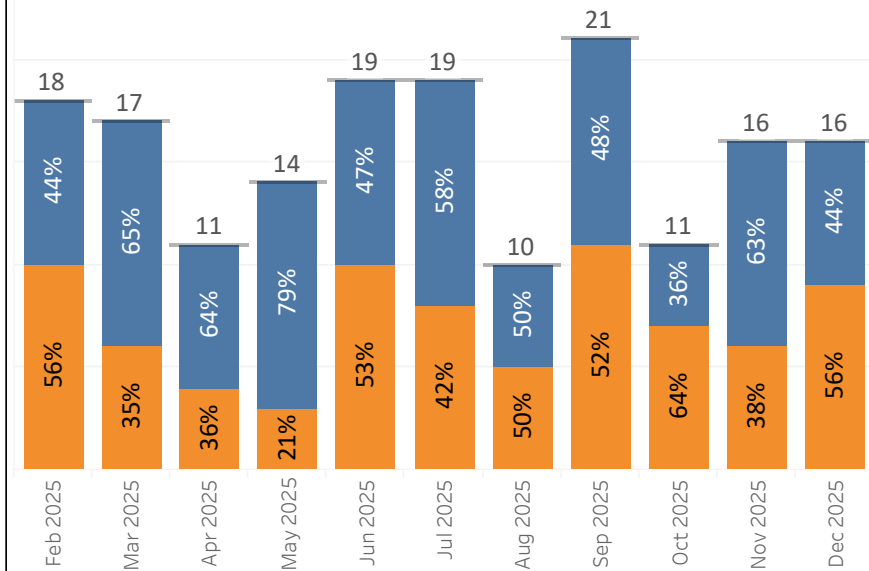
Investigations

Licensing and
Certification

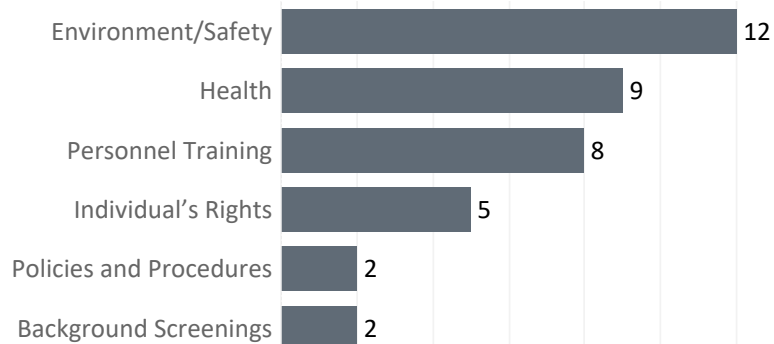
Number of Certification Surveys

Plan of Correction?
■ Yes
■ No

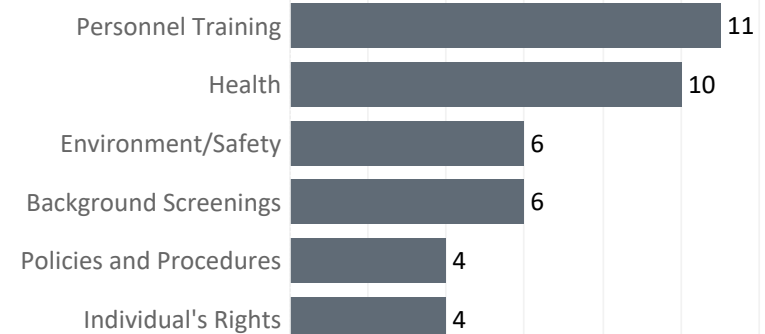
Number of Licensure Survey

Plan of Correction?
■ Yes
■ NoCertification Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

Licensure Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area



HCBS Waiver
Services

Well-being and
Self-Sufficiency

Capacity and
Infrastructure

Capacity and
Infrastructure

Capacity and
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Served by Waiver

Waiver Type	Sep 2025	Oct 2025	Nov 2025	Dec 2025	Jan 2026
Community	6,898	7,001	7,070	7,068	7,068
Comprehensive	9,047	9,053	9,053	9,052	9,052
Lopez	320	319	319	316	314
Partnership	1,119	1,112	1,112	1,109	1,109
Grand Total	17,384	17,485	17,554	17,545	17,543

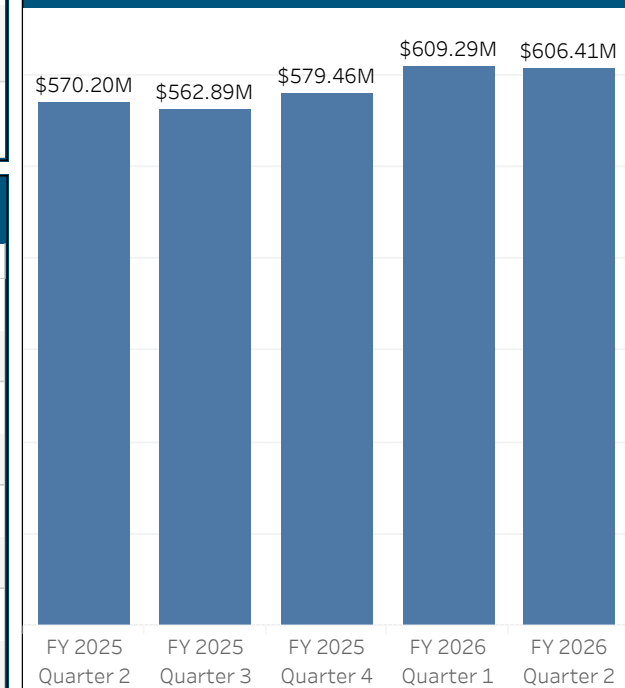
Waiver Waiting List

In Home	Residential
177	19

Expenditures by Waiver

		FY 2025 Q3	FY 2025 Q4	FY 2026 Q1	FY 2026 Q2
Community	Average Expenditures Per Person	\$13,308	\$13,307	\$14,836	\$13,529
	Total Paid	\$81.14M	\$82.01M	\$95.10M	\$88.30M
Comprehensive	Average Expenditures Per Person	\$54,919	\$56,419	\$57,697	\$57,618
	Total Paid	\$481.75M	\$497.45M	\$514.20M	\$518.10M
MO CDD	Average Expenditures Per Person	\$7,101	\$6,297	\$8,595	\$6,885
	Total Paid	\$1.97M	\$1.73M	\$2.39M	\$1.85M
Partnership for Hope	Average Expenditures Per Person	\$1,401	\$1,460	\$1,619	\$1,390
	Total Paid	\$1.26M	\$1.29M	\$1.42M	\$1.20M

Waiver Expenditures Over Time



Expenditures as of 1/30/2026 10:26:36 AM

FY: Fiscal Year starts on July 1

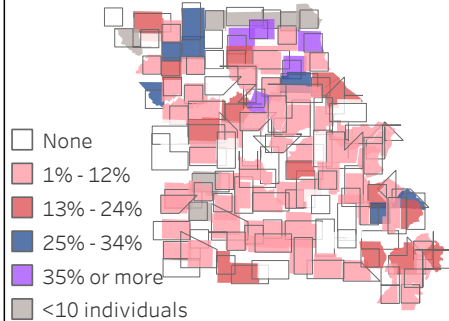


Independence/ Self-Sufficiency

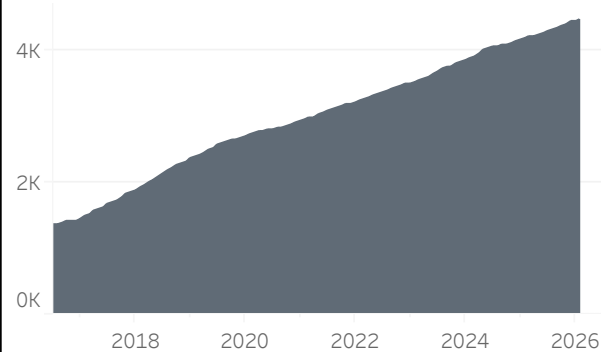
Employment Services

January 2026

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



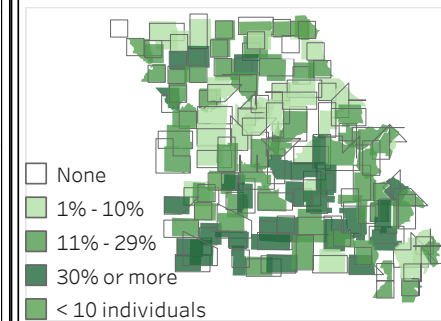
Cumulative Number of Consumers with an Employment Service Authorization



Self Directed Services

January 2026

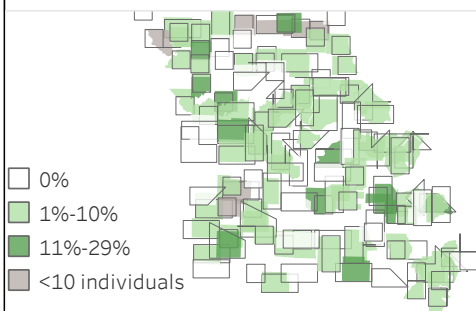
Individuals using Self-Directed Services (SDS)
Best practice goal is 23%



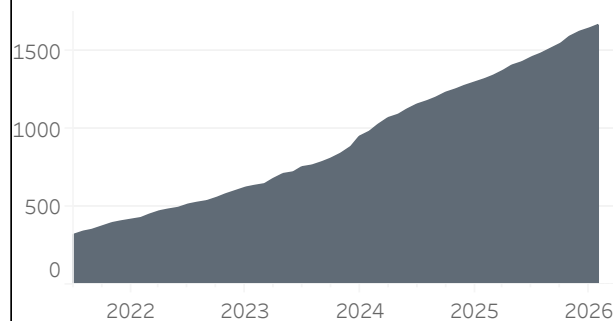
Universal Design and Assistive Technology

January 2026

% of Individuals with a Waiver authorized for technology (Assistive Technology or Remote Supports)



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



Consultations, Technical Assistanes, and Trainings

Program Type	Nov 25	Dec 25	Jan 26
Assistive Technology	12	6	13
Environmental Accessibility Adaptions	23	25	18
Remote Supports	5	1	1
Specialized Medical Equipment	2	1	2

HCBS Waiver
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Infrastructure

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

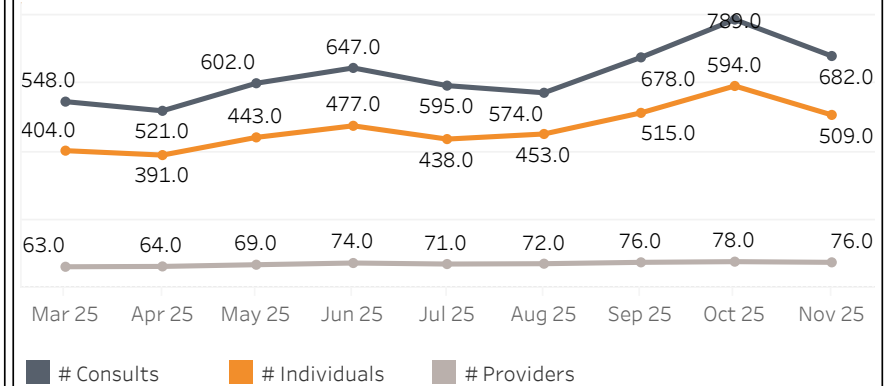
Timely Annual Budgets by Region

	November 2025	December 2025	January 2026
Albany	66.67% 33.33%	75.93%	78.57%
Central Missouri	82.09%	85.44%	85.33%
Hannibal	77.27%	75.44%	93.48%
Joplin	83.59%	82.41%	87.60%
Kansas City	63.82% 36.18%	61.54% 38.46%	68.22%
Kirkville	67.57%	72.73%	74.29%
Poplar Bluff	92.86%	92.50%	90.00%
Rolla	87.42%	86.18%	91.74%
Sikeston	46.30% 53.70%	54.26% 45.74%	67.47%
Springfield	62.81% 37.19%	72.77%	80.54%
St Louis	66.24% 33.76%	64.56% 35.44%	72.02%

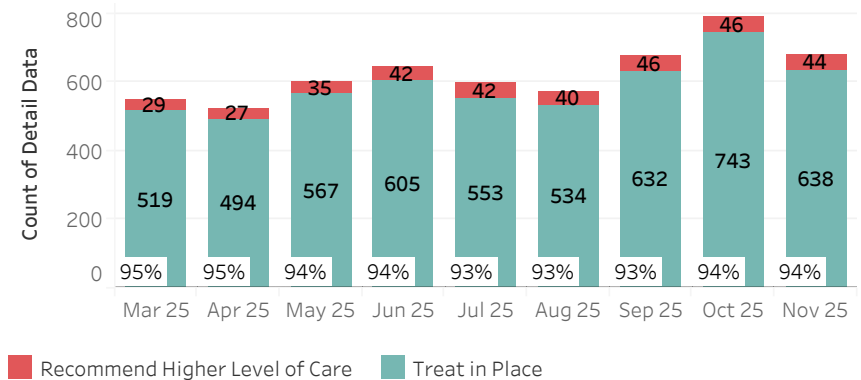
■ Late
■ OnTime

Health Assessment and Coordination

Usage



Consults that Deflected Emergency Care



HCBS Waiver
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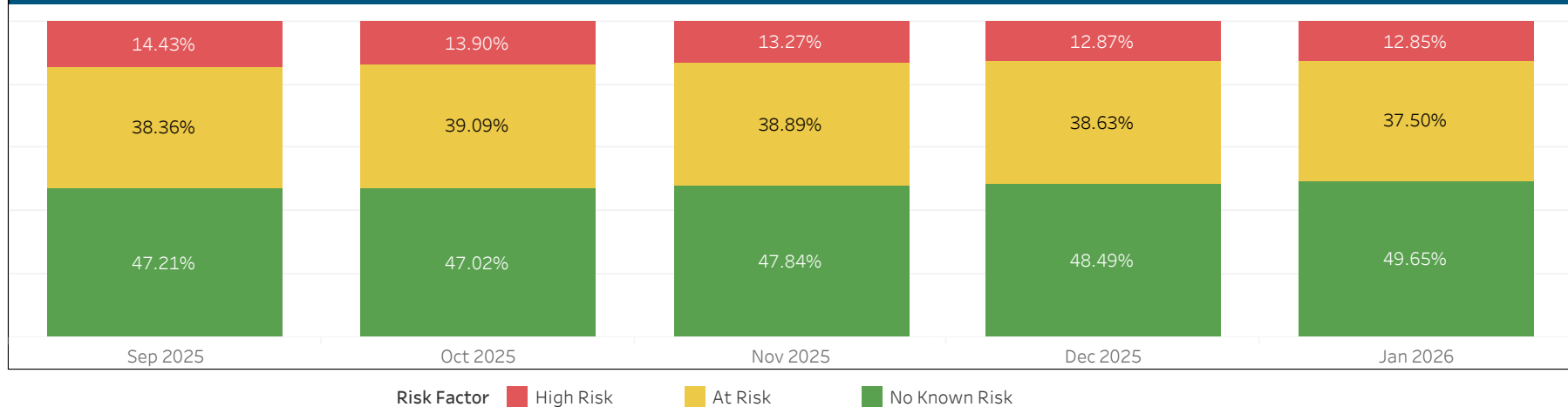
Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

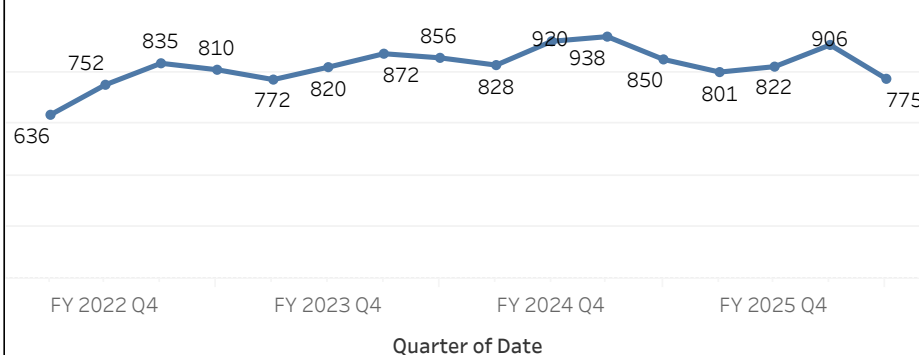


Residential Placement

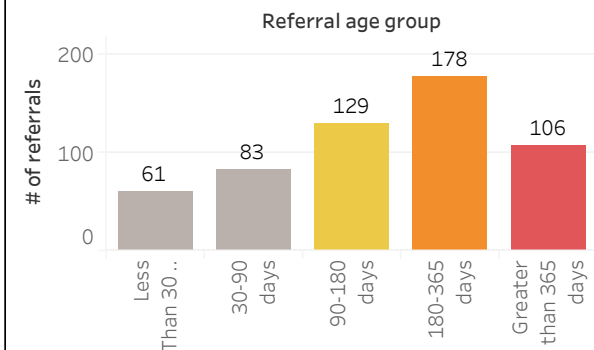
Number of Open Residential Consumer Referrals

557

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database



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DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

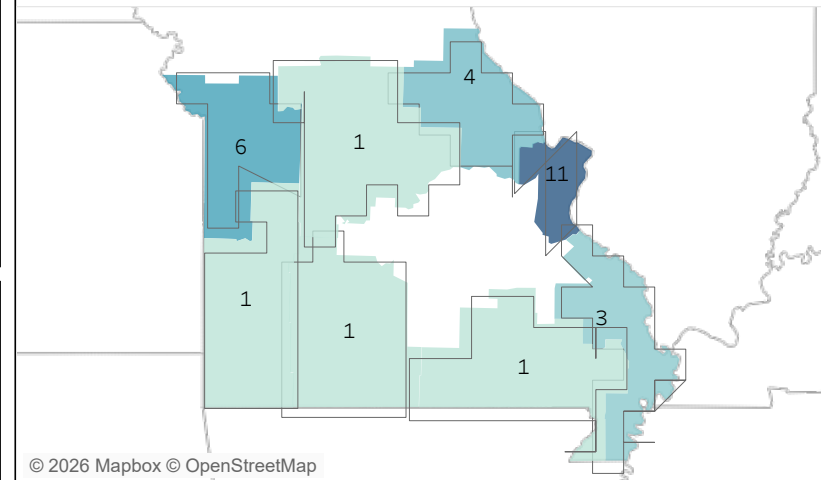
	Service Provider	TCM	Grand Total
Count of Agencies	27	1	28
%Service Providers	4.33%	-	4.33%
%TCM	-	1.43%	1.43%

Provider Corrective Action Plans Ended Previous Month

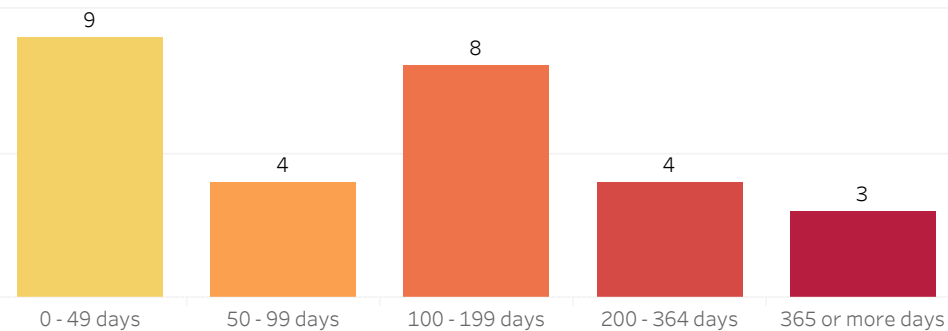
Provider Corrective Action Plans Implemented Previous Month

3

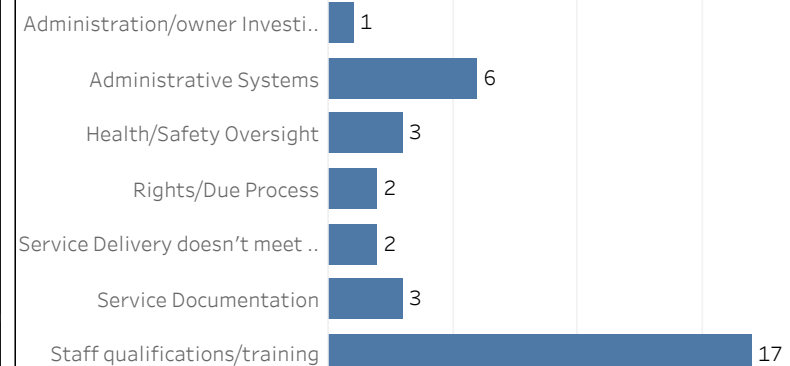
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP



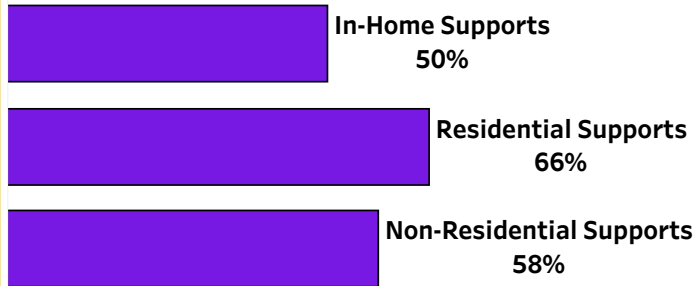


MOQO: Daily Life & Employment DSP Characteristics

Direct Support Professionals (DSPs) are essential to supporting the daily lives of people with IDD. This includes supporting people receiving DD services at home, at work, and/or in the community. To support DSPs, it's important to understand the workforce and what their needs are. The Division does this by participating in the **National Core Indicators-Intellectual and Developmental Disabilities State of the Workforce Survey** (NCI-IDD SoTW).

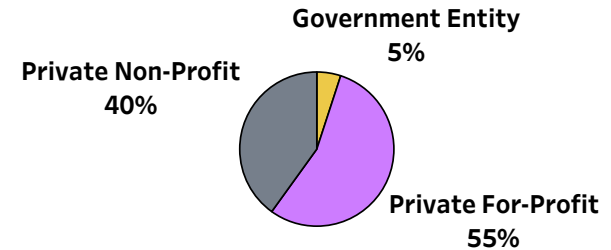
As a new SoTW survey is about to begin, this dashboard highlights **MO-specific measures** that describe the condition of the workforce. The Division examines these measures each year to understand workforce changes over time. This data is from calendar year 2024 and asks about DSPs that provide direct care to adults (age 18+) with IDD. To learn more about the SoTW, visit <https://idd.nationalcoreindicators.org/>

Types of Supports Provided by MO Providers

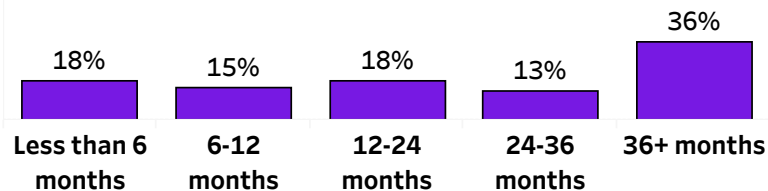


236 Missouri providers participated in the 2024 SoTW, representing over **16,600 DSPs**.

Type of Providers in MO



Tenure of DSPs in MO



Missouri's average turnover ratio was 47%, the **5th highest** among participating states.

Turnover Ratio: (Total separated DSPs in 2024) divided by (Total DSPs on payroll as of December 31, 2024)

MO Minimum Wage and Average Hourly Wage: CY23 vs. CY24

	CY23	CY24
MO Minimum Wage	\$12.00	\$12.30
MO Average Hourly Wage	\$17.10	\$18.07

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

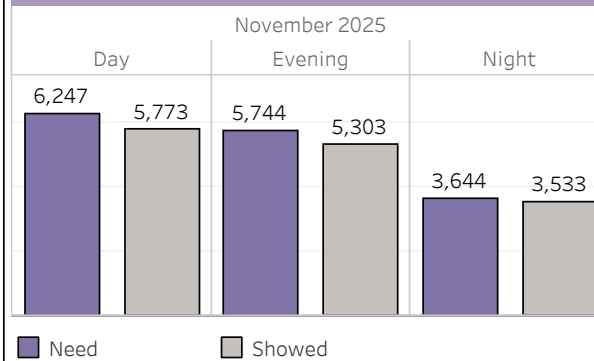
Count of Consumers by Program: February 2026

Grand Total	398
Bellefontaine Habilitation Center	77
Higginsville Habilitation Center	41
Northwest Community Services	108
Southeast Missouri Residential Services	64
Southwest Community Services	39
St Louis Developmental Disabilities Treatment Center	69

Direct Support Professional Absenteeism Reasons

	Sep 2025	Oct 2025	Nov 2025
# of Staff Holdovers (volunteer/manda..)	1,905	1,865	1,593
Call-ins (unexpected)	1,541	1,628	1,135
No Call/ No Show	74	58	59
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,889	1,504	1,282

Direct Support Professional Staffing by Shift November 2025



Percent Staffed

BHC	Need	4,136
	Showed	4,005
NWCS	Need	3,740
	Showed	3,900
OB	Need	660
	Showed	645
SEMORS: Poplar Bluff	Need	1,833
	Showed	1,640
SEMORS: Sikeston	Need	1,350
	Showed	1,068
South County	Need	735
	Showed	725
St. Charles	Need	1,155
	Showed	1,022
SWCS	Need	2,026
	Showed	1,604

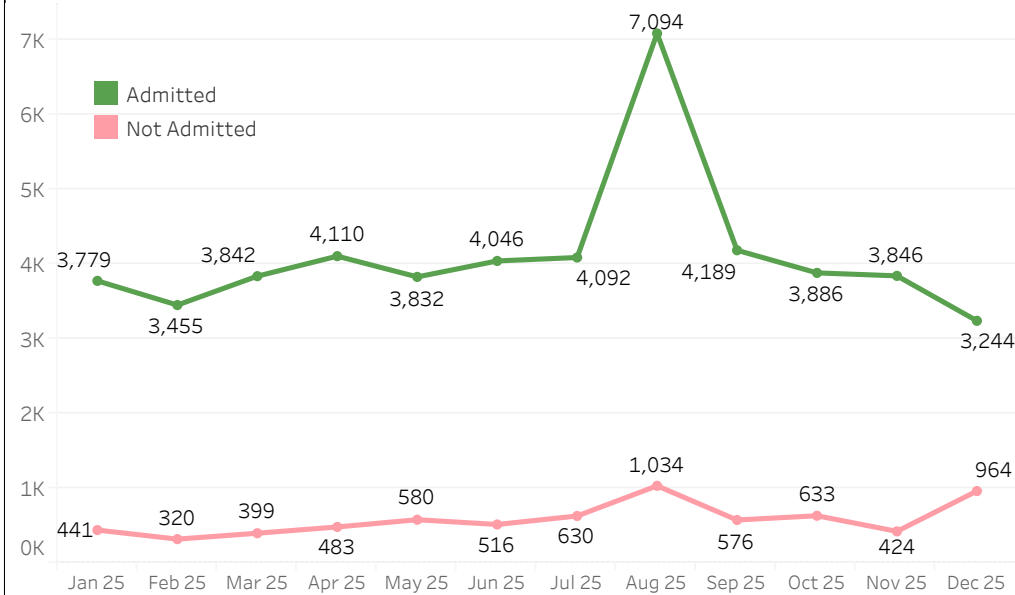
Direct Support Professional Filled Position Changes

	Sep 2025	Oct 2025	Nov 2025
Employees Started	28	38	27
Employment Ended	28	38	27
Net Employee Change	0	0	0

	November 2025		
	Employees Started	Employment Ended	Net Employee Change
BHC	4	6	-2
HHC	10	5	5
HOPE	0	0	0
NWCS - Hig..	2	2	0
NWCS - Mar..	4	2	2
NWCS - Ray..	0	0	0
SEMORS: Si..	3	5	-2
SEMORS:Po..	0	3	-3
South Coun..	2	0	2
St. Charles	0	0	0
SWCS	2	4	-2

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Persons Presenting to a Behavioral Health Crisis Center (BHCC)



For those presenting at a BHCC as of 12/31/2025:

87.59% were admitted

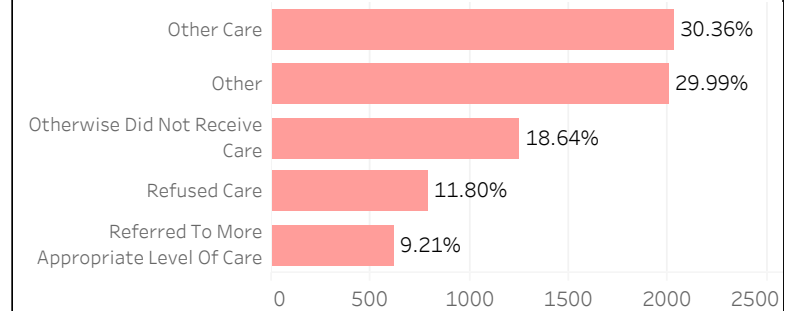
12.41% were not admitted

42.09% sought help for Mental Health

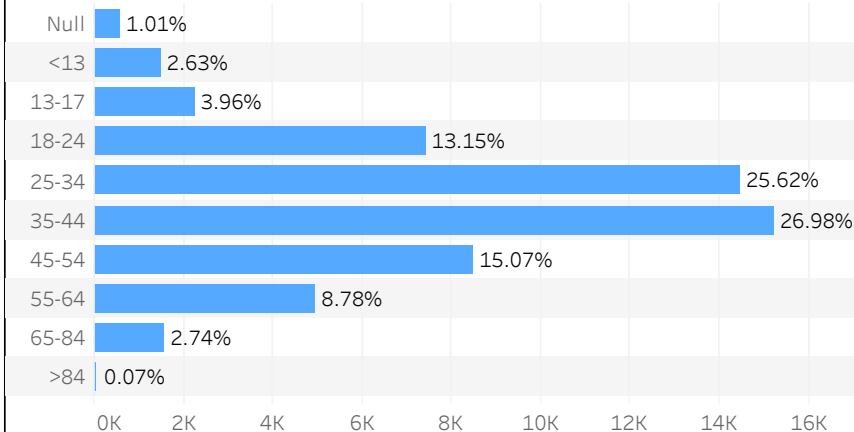
15.42% sought help for Substance Use



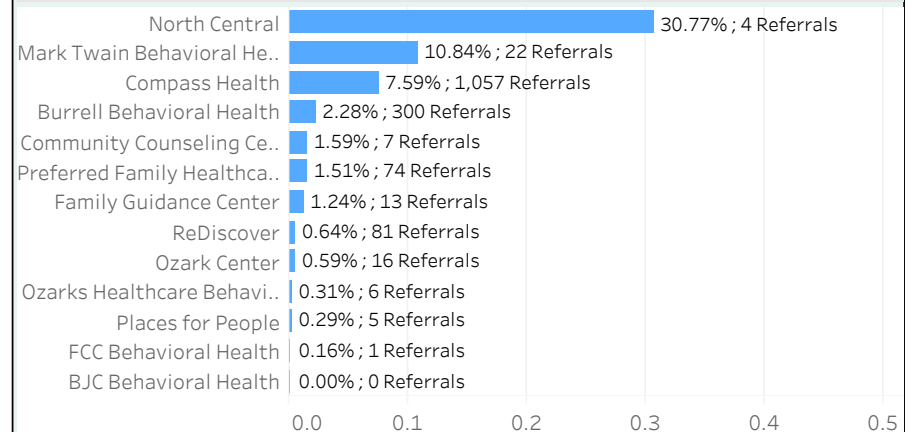
Reason Not Admitted



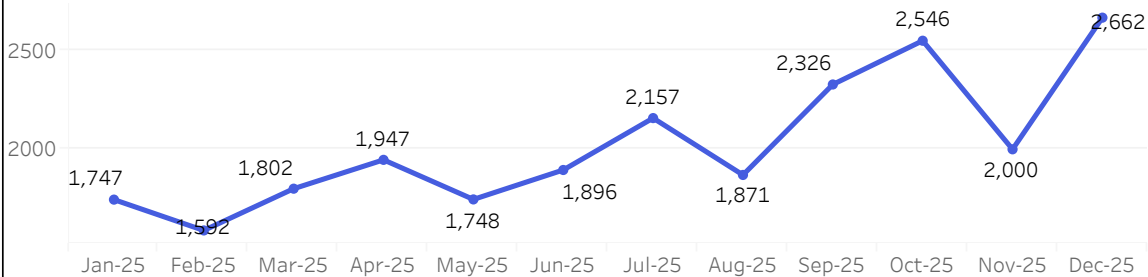
Persons by Age Group



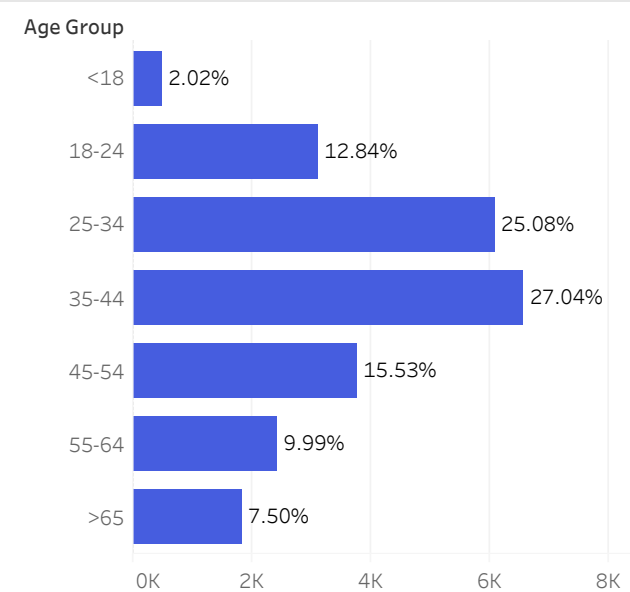
Percent of Referrals that are Law Enforcement



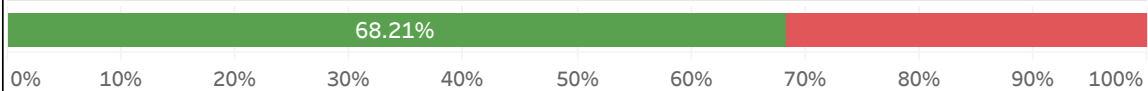
Community Behavioral Health Liaison (CBHL) Referrals



Referrals by Age Group



Contact Success Rate



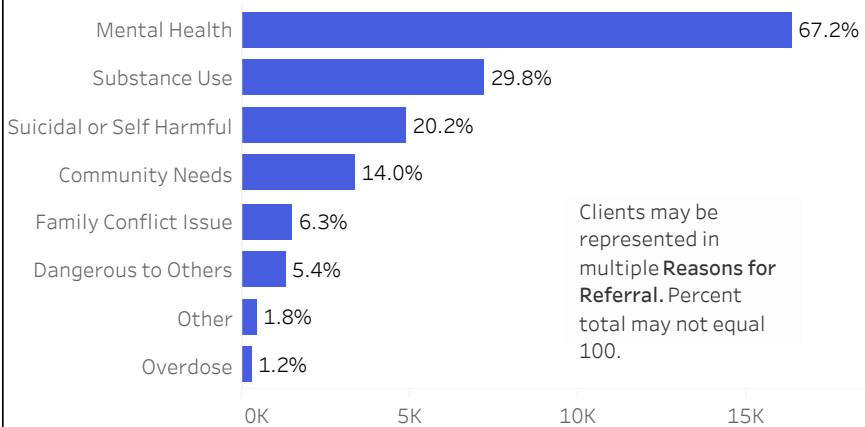
CBHL Successful Contacts

16,570

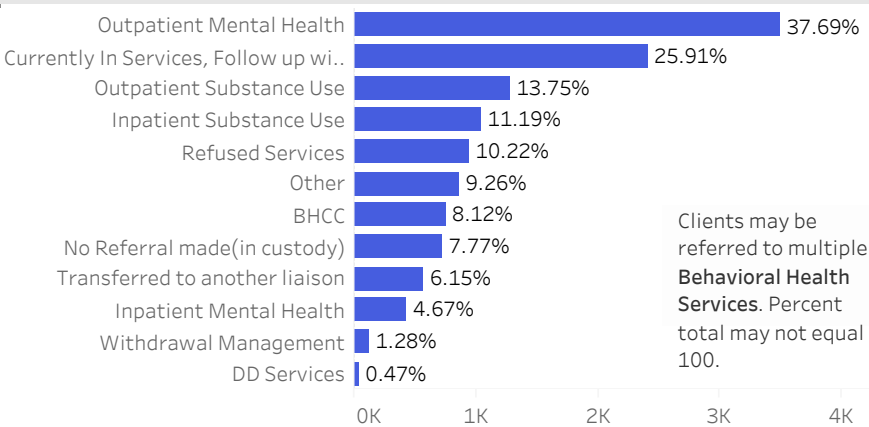
CBHL Contacts with IDD Diagnosis

473

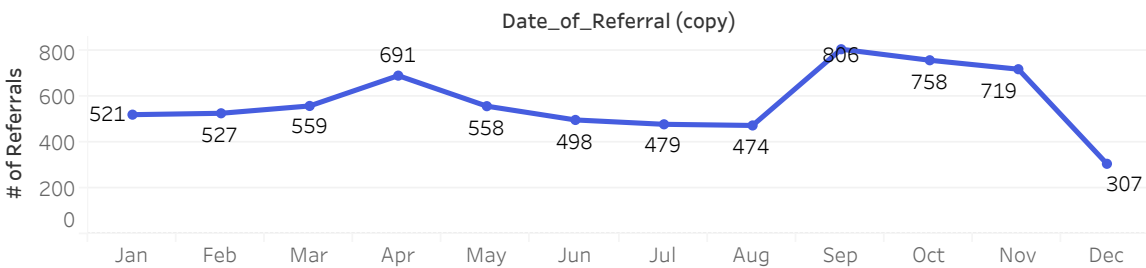
CBHL Referral Reason



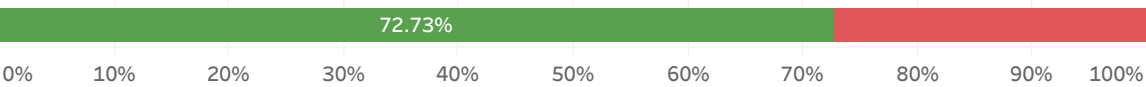
CBHL Outcome of Referral



Youth Behavioral Health Liaison Referrals by Month



YBHL Contact Success Rate



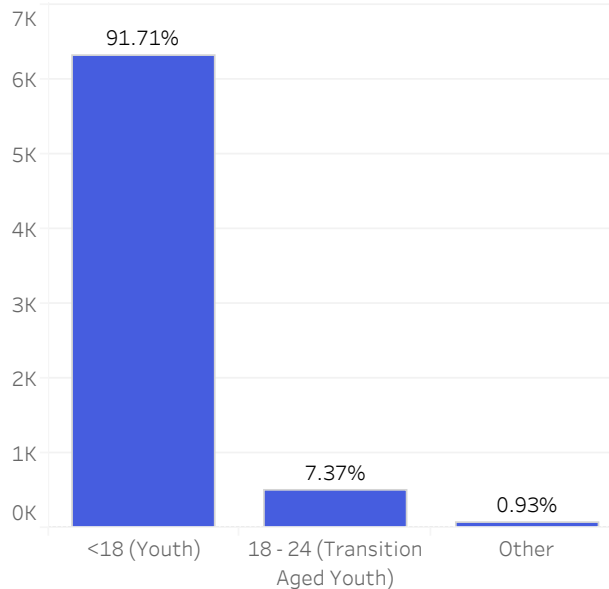
YBHL Successful Contacts

5,016

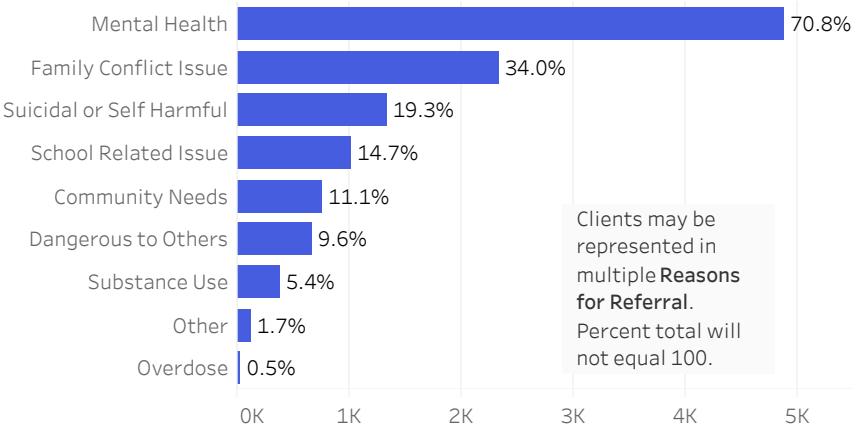
YBHL Contacts with IDD Diagnosis

360

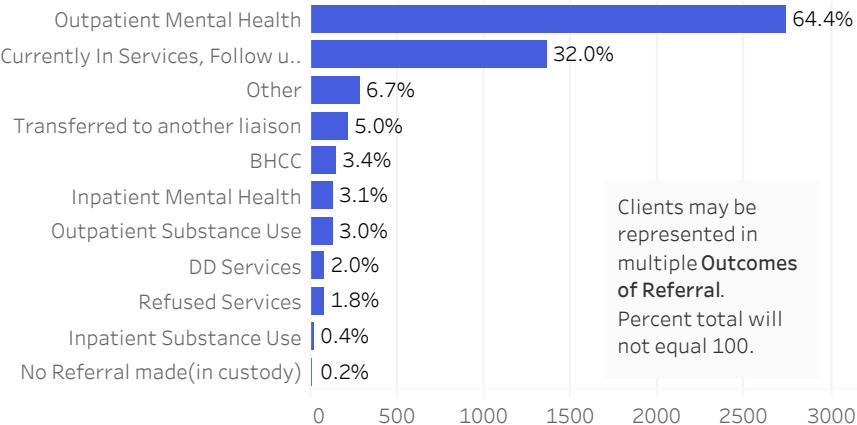
YBHL Referrals by Age



YBHL Referral Reason



YBHL Outcome of Referral

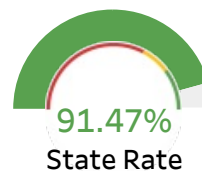


BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.
The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
74,481



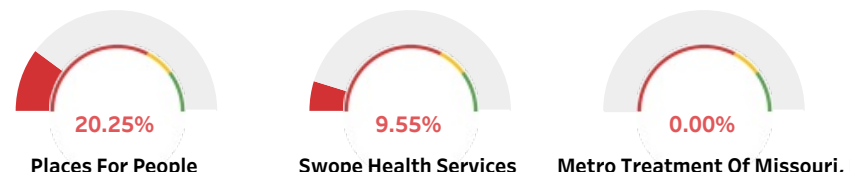
State Expected Completed
81,426

Top 3 Providers



Provider	Completed	Expected	Rate
Family Self Help Center Inc	656	656	100.00%
Community Counseling Center	66	66	100.00%
Bootheel Counseling Services	25	25	100.00%
Ozarks Medical Center	2	2	100.00%
Preferred Family Healthcare, Inc.	14,863	14,889	99.83%
SEMOBH	4,760	4,783	99.52%
Tri-County Mental Health Services	501	505	99.21%
Center For Life Solutions, Inc.	1,471	1,483	99.19%
ReDiscover	2,350	2,373	99.03%
Compass Health Inc.	19,829	20,054	98.88%
Salvation Army	1,021	1,035	98.65%
Westend Clinic	273	278	98.20%
BJC Behavioral Health	222	228	97.37%
Arthur Center	105	108	97.22%
Clark Center	186	195	95.38%
Family Guidance Center	704	746	94.37%
Queen Of Peace Center	1,463	1,554	94.14%
Burrell, Inc.	5,495	5,991	91.72%

Bottom 3 Providers



Provider	Completed	Expected	Rate
Family Counseling Center, Inc.	3,945	4,425	89.15%
Ozark Center	1,995	2,267	88.00%
Heartland Center for Behavioral Ch..	7,074	8,232	85.93%
Mark Twain Behavioral Health	1,615	1,950	82.82%
Gibson Center for Behavioral Change	1,862	2,490	74.78%
North Central MO Mental Health Ce..	17	23	73.91%
ARCA	2,357	3,329	70.80%
Truman Medical Center Inc	376	578	65.05%
BHG XXVIII	38	59	64.41%
BHG XLIII, LLC	81	129	62.79%
Gateway Foundation, Inc.	700	1,279	54.73%
DRD Management, Inc.	208	381	54.59%
VCPHCS XV, LLC	60	124	48.39%
BHG XXIX	10	28	35.71%
BJK Peoples Health Center	23	98	23.47%
Community Mental Health Consulta..	49	233	21.03%
Places For People	16	79	20.25%
Swope Health Services	63	660	9.55%
Metro Treatment Of Missouri, LP	0	91	0.00%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

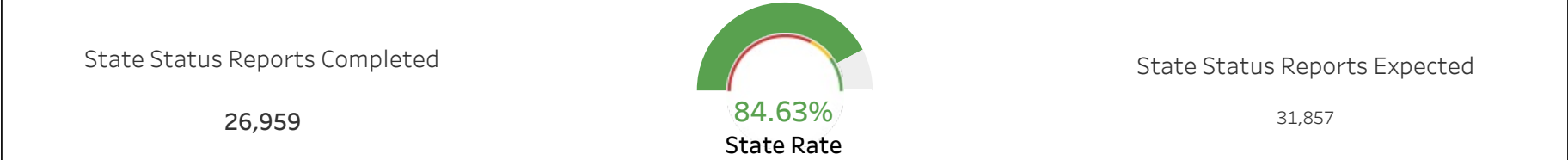
Data represents a rolling 12 months from 12/1/2024 to 11/30/2025.
Information last updated on 2/1/2026.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Status Reports for Mental Health Services

Status Report Type
Admissions

Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client’s residential and employment status, education level, and legal involvement.



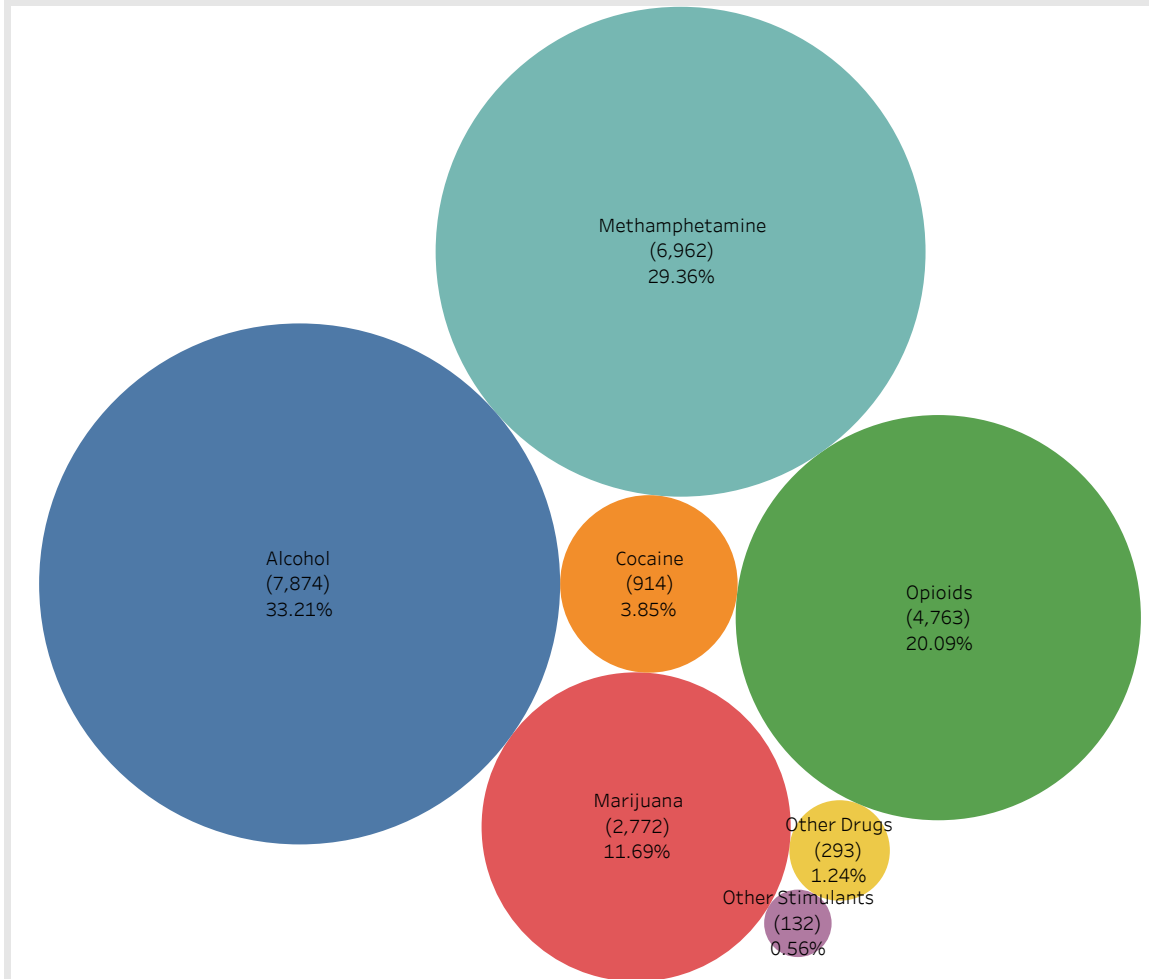
Top 3 Providers				Bottom 3 Providers			
							
Adapt of Missouri, LLC.	Compass Health Inc.	Arthur Center		Truman Medical Center Inc	Ozark Center	BJK Peoples Health Center	
Provider	Completed	Expected	Rate	Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	1,114	1,114	100.00%	Boothel Counseling Services	447	494	90.49%
Compass Health Inc.	8,671	8,691	99.77%	Family Guidance Center	802	894	89.71%
Arthur Center	214	215	99.53%	SEMOBH	13	15	86.67%
Clark Center	954	967	98.66%	Independence Center	215	254	84.65%
North Central MO Mental He..	740	753	98.39%	Community Counseling Cent..	550	655	83.87%
New Horizons Community S..	53	54	98.15%	Swope Health Services	989	1,271	77.81%
Comprehensive Health Syst..	52	53	98.11%	Mineral Area CPRC	19	27	70.37%
BJC Behavioral Health	2,699	2,754	98.11%	Burrell, Inc.	3,937	6,023	65.39%
Family Counseling Center, In..	1,598	1,670	95.69%	Mark Twain Behavioral Heal..	391	614	63.68%
ReDiscover	849	908	93.48%	Tri-County Mental Health Se..	201	349	57.76%
Ozarks Medical Center	796	868	91.70%	Truman Medical Center Inc	272	546	49.72%
Places For People	353	393	91.62%	Ozark Center	424	1,064	39.77%
Preferred Family Healthcare..	432	473	91.30%	BJK Peoples Health Center	275	864	31.87%
0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant				Data represents a rolling 12 months from 12/1/2024 to 11/30/2025. Information last updated on 2/1/2026.			

Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
2/3/2025 to 2/2/2026

Programs Included
All

Primary Substances at Program Admission



% of Program Admissions with Indicated Polysubstance Issue

Age Range	
Overall	58.50% (23,710)
<13	47.06% (17)
13-17	52.19% (1,048)
18-25	60.34% (1,924)
26-35	62.42% (6,194)
36-45	60.30% (7,511)
46-55	55.76% (4,209)
56-65	51.93% (2,259)
65+	43.80% (548)

The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual rate change data points are based on distinct episode counts from the prior rolling year.

Yearly Changes

Year-Over-Year Change # of AUD Episodes

8.1%▲

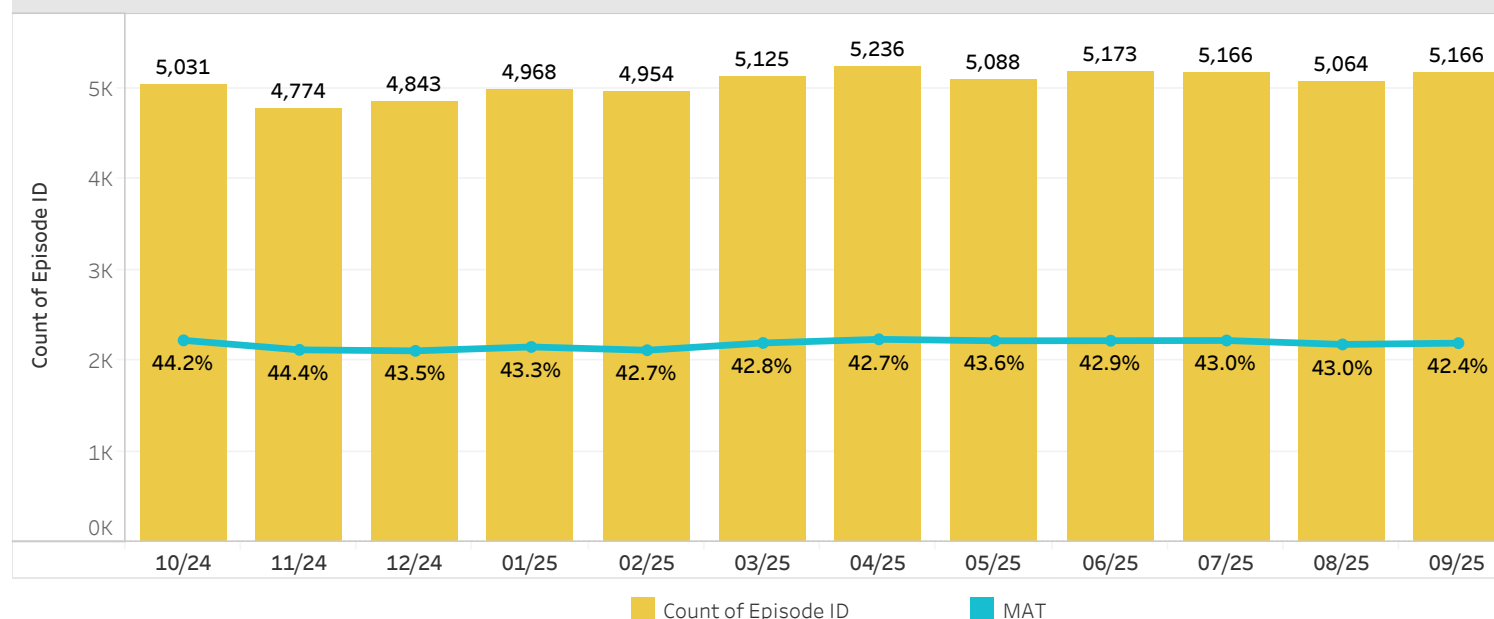
Year-Over-Year Change # of AUD Episodes with Medication

6.8%▲

Year-Over-Year MAUD Rate Change

-1.3%▼

Monthly Activity



Data Updated: February 1, 2026

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual rate change data points are based on distinct episode counts from the prior rolling year.

Yearly Changes

Year-Over-Year Change # of OUD Episodes

Year-Over-Year Change # OUD Episodes with Medication

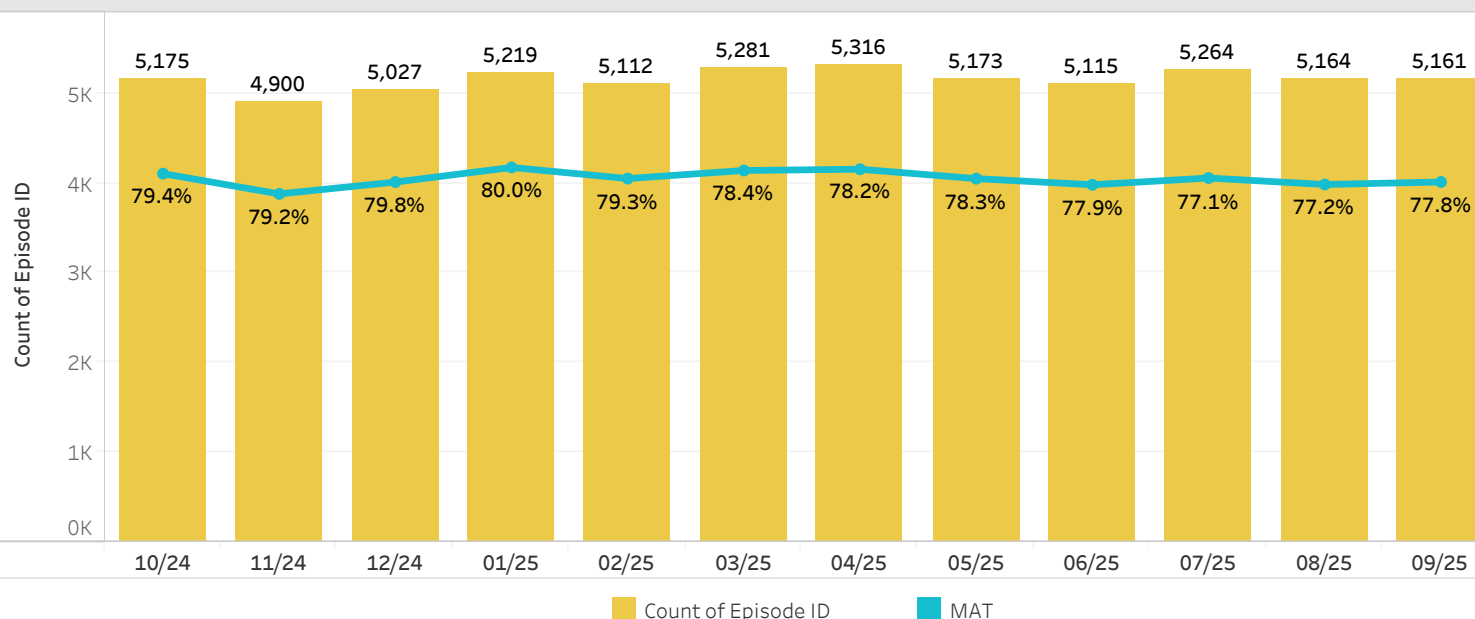
Year-Over-Year MOUD Rate Change

-2.1% ▼

-2.3% ▼

-0.7% ▼

Monthly Activity

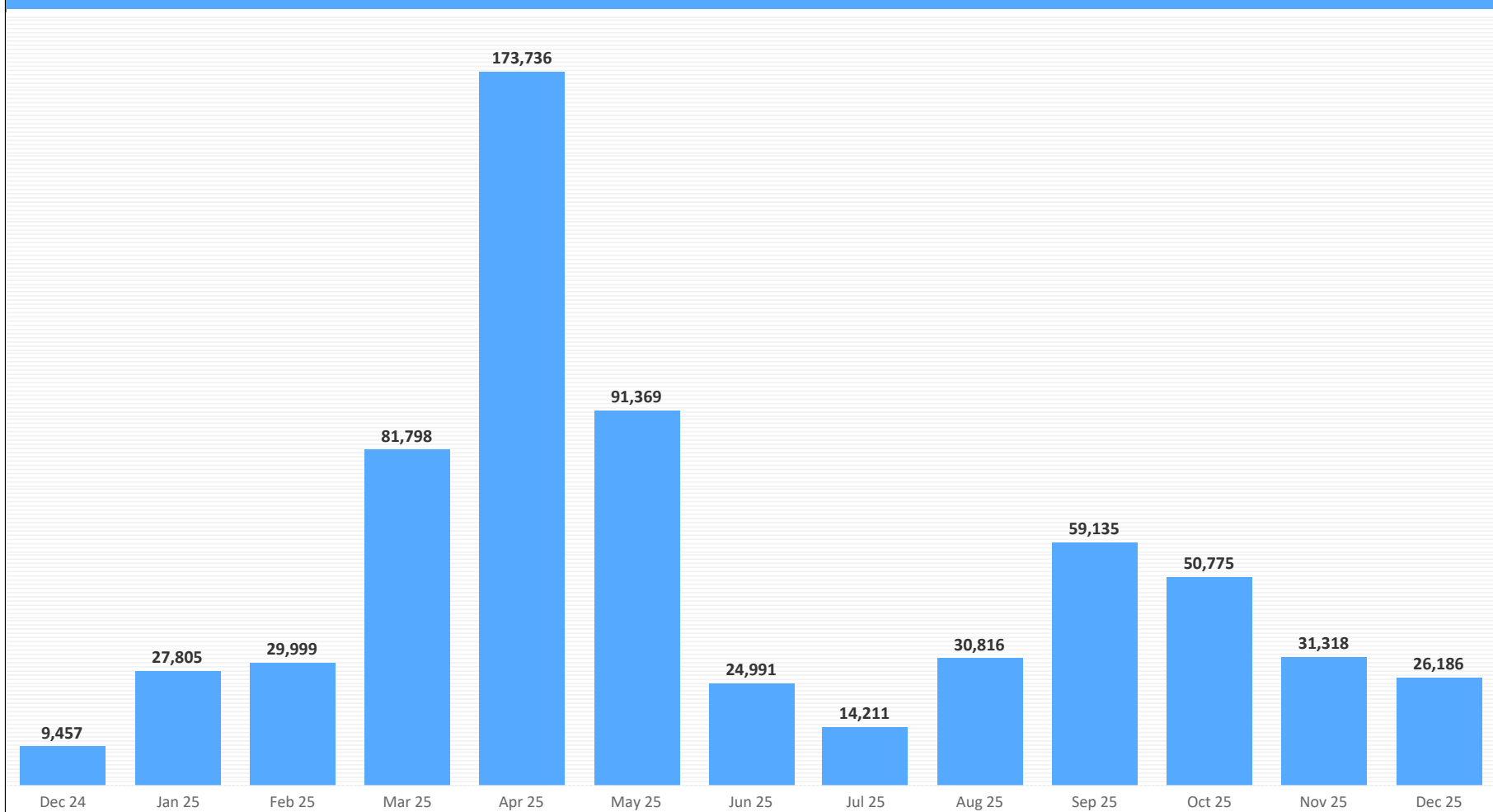


Data Updated: February 1, 2026

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.